



CORPUS CHRISTI REGIONAL
TRANSPORTATION AUTHORITY

RCAT MEETING NOTICE

Date: November 21, 2019
Time: 12:00 p.m. – 1:00 p.m.
Location: CCRTA Staples Street Center
602 N. Staples St.
Corpus Christi, Texas 78401

Mission Statement

To provide knowledge, guidance, and insight to the RTA and the community on transportation disadvantaged riders and services. Committee members act as ambassadors on transportation ridership issues.

No Meeting will be held – RCAT Route Evaluation

Next RCAT Meeting:

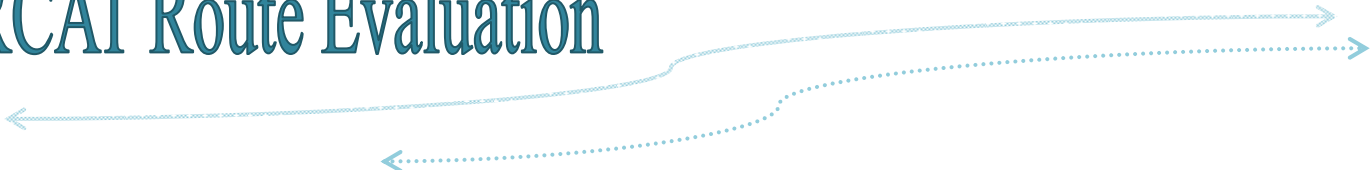
Thursday, January 16, 2020
12:00 p.m.-1:00 p.m. CCRTA
Staples Street Center
602 N. Staples St. Corpus
Christi, Texas 78401

In compliance with the Americans with Disabilities Act, persons with disabilities who plan to attend this meeting who may need auxiliary aids or services are requested to contact Michelle Martinez at 361-289-2712 a minimum of 48 hours in advance so that appropriate arrangements can be made. *Para información en Español, favor de comunicarse al 361-289-2712.*



RCAT EVALUATION ITINERARY

RCAT Route Evaluation



Location: CCRTA Staples Street Center
602 N. Staples St.
Corpus Christi, Texas 78401

November 21, 2019

Lunch	11:15 a.m. – 11:45 a.m.
<i>*Please note that if you are not able to meet at the above time, we will be serving a box lunch and arrangements can be made with customer service to hold meals until arrival from route evaluation.</i>	
Briefing	11:30 a.m. - 11:45 a.m.
*Mr. Terry Klinger, CCRTA Travel Trainer/Customer Advocate will explain Day Passes, Safety, Transloc, & Rider Instruction	
Boarding Process	11:45 a.m. – 12:00 p.m.
*RCAT Members will begin the boarding process at Bay C. Meal arrangements with Customer Service can be made to hold box lunch until arrival back at Staples Street Station.	
Board Route 21	
*Route 21 Departs from Bay C @ 12:00 p.m.	
Arrival @ Port Ayers Station	12:33 p.m.
*Members will stay in the bus for the layover from 12:33 p.m. – 12:40 p.m.	
Departure from Port Ayers Station	12:40 p.m.
Arrival at Staples Street Station	1:11 p.m.
<p>Thank you! You have Safely and Successfully Completed the RCAT Route Evaluation for November 2019 <i>Please leave your completed evaluation forms with Susan Teltschik</i> <i>* CCRTA will summarize the data and present at the next RCAT meeting</i></p>	

SATURDAY & SUNDAY

To: Port Ayers Station To: Staples Street Station

	Staples Street Station -Departs- 1	Christus Spohn Memorial Hospital 2	Port Ayers Station -Arrives- 3	Port Ayers Station -Departs- 3	Carver & Baldwin 4	Christus Spohn Memorial Hospital 2	Staples Street Station -Arrives- 1
A.M.	---	---	---	5:28	5:38	5:42	5:53
	6:00	6:10	6:25	6:28	6:38	6:42	6:53
	7:00	7:10	7:25	7:28	7:38	7:42	7:53
	8:00	8:10	8:25	8:28	8:38	8:42	8:53
	8:30	8:40	8:55	8:58	9:08	9:12	9:23
	9:00	9:10	9:25	9:28	9:38	9:42	9:53
	9:30	9:40	9:55	9:58	10:08	10:12	10:23
	10:00	10:10	10:25	10:28	10:38	10:42	10:53
	10:30	10:40	10:55	10:58	11:08	11:12	11:23
	11:00	11:10	11:25	11:28	11:38	11:42	11:53
P.M.	11:30	11:40	11:55	11:58	12:08	12:12	12:23
	12:00	12:10	12:25	12:28	12:38	12:42	12:53
	12:30	12:40	12:55	12:58	1:08	1:12	1:23
	1:00	1:10	1:25	1:28	1:38	1:42	1:53
	1:30	1:40	1:55	1:58	2:08	2:12	2:23
	2:00	2:10	2:25	2:28	2:38	2:42	2:53
	2:30	2:40	2:55	2:58	3:08	3:12	3:23
	3:00	3:10	3:25	3:28	3:38	3:42	3:53
	3:30	3:40	3:55	3:58	4:08	4:12	4:23
	4:00	4:10	4:25	4:28	4:38	4:42	4:53
	4:30	4:40	4:55	4:58	5:08	5:12	5:23
	5:00	5:10	5:25	5:28	5:38	5:42	5:53
	5:30	5:40	5:55	5:58	6:08	6:12	6:23*
	6:00	6:10	6:25	6:28	6:38	6:42	6:53
	7:00	7:10	7:25	7:28	7:36	7:42	7:53
	8:00	8:10	8:25	8:28	8:38	8:42	8:53
	9:00	9:10	9:25	9:28	9:38	9:42	9:53
	10:00	10:10	10:25	10:25	10:33*	---	---

♿ Lift Equipped/Accessible Each Trip. *- Out of service on arrival.

 This portion of the schedule denotes Sunday times of operation.

FARES

(Exact Fare Required)

REGULAR FARES

Adult Single Fare..... 75¢
 Reduced Fare * 25¢
 Reduced Fare * Off Peak 10¢
(Off peak hours are before 6 a.m., 9 a.m. to 3 p.m. & after 6 p.m. on weekdays only)

PREMIUM SERVICE FARES (Park & Ride/Express/Rural)

Adult Single Fare..... \$1.25
 Reduced Fare * 25¢
 #94 Port Aransas Shuttle..... 25¢
 Two hour time limit transfer included with single fare.
 Transfer from fixed route to premium service will require difference in fare.

B-LINE FARES

Regular Fare..... \$1.25
 Surcharge outside 3/4 mile ADA zone..... \$2.00

PASSES

Day Pass \$1.75
 7 Day Pass \$7.50
 31 Day Pass \$30.00
 Reduced Fare * (31 Day Pass)..... \$11.00
 Commuter 11 Trip Pass..... \$12.50
 B-Line Pass..... \$50.00

BUY PASSES ONLINE

You can now purchase your CCRTA bus passes online and avoid the lines! Purchase 7, 11 and 31 day passes on our website at www.ccrta.org.

TOKEN PASSES

Token passes will be treated no differently for CCRTA fixed route services. B-Line and premium service will require a difference in fare.

REDUCED FARE STRUCTURE

- (*) Reduced fare for: Senior Citizens, Individuals with disabilities, Medicare Card Holders & Students age 6+ with valid Texas Student I.D.
- Children age 5 and under ride free with accompanied adult.

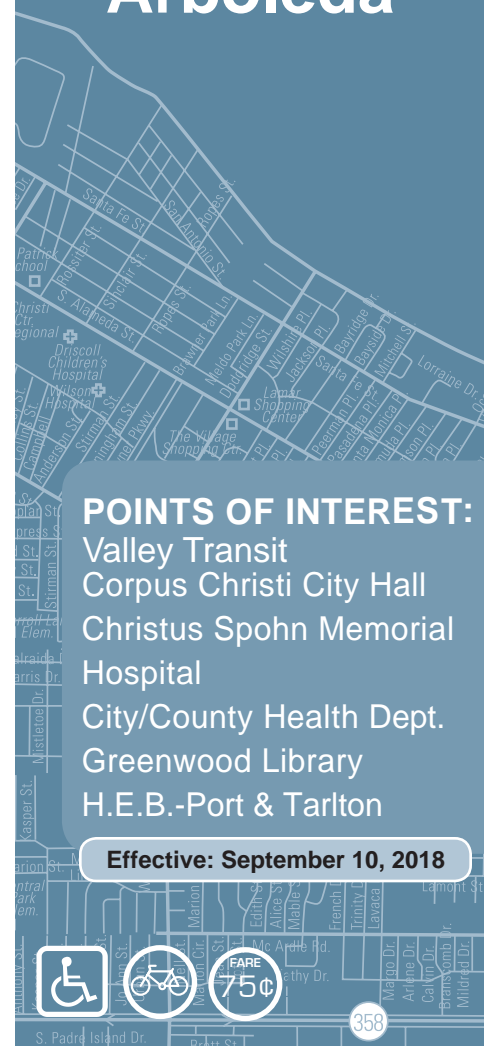


ROUTEMAP

21

Arboleda

ORPUS CHRISTI REGIONAL TRANSPORTATION AUTHORITY

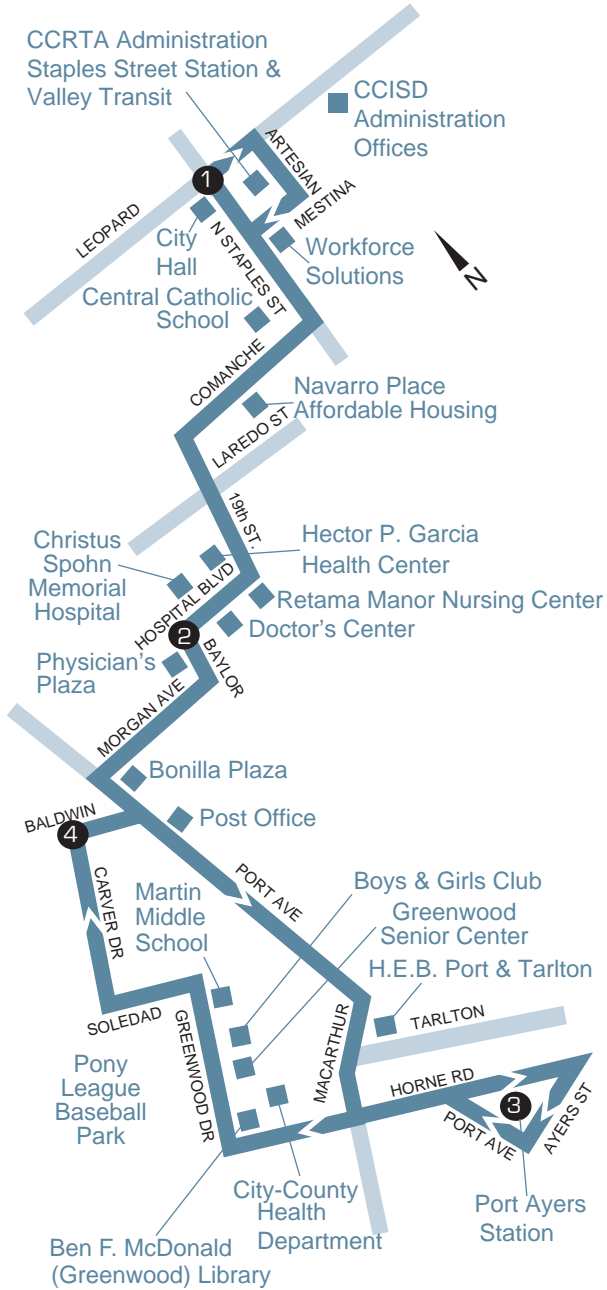


POINTS OF INTEREST:
 Valley Transit
 Corpus Christi City Hall
 Christus Spohn Memorial Hospital
 City/County Health Dept.
 Greenwood Library
 H.E.B.-Port & Tarlton

Effective: September 10, 2018



21 Arboleda



WEEKDAYS

To: Port Ayers Station To: Staples Street Station

	Staples Street Station -Departs-	Christus Spohn Memorial Hospital	Port Ayers Station -Arrives-	Port Ayers Station -Departs-	Carver & Baldwin	Christus Spohn Memorial Hospital	Staples Street Station -Arrives-
	1	2	3	3	4	2	1
A.M.	5:00	5:10	5:25	5:30	5:38	5:43	5:55
	5:30	5:40	5:55	6:00	6:08	6:13	6:25
	6:00	6:10	6:25	6:30	6:38	6:43	6:55
	6:30	6:40	6:55	7:00	7:10	7:16	7:31
	---	---	---	7:20	7:30	7:36	7:51
	7:00	7:15	7:33	7:40	7:50	7:56	8:11
	7:20	7:35	7:53	8:00	8:10	8:16	8:31
	7:40	7:55	8:13	8:20	8:30	8:36	8:51
	8:00	8:15	8:33	8:40	8:50	8:56	9:11
	8:20	8:35	8:53	9:00	9:10	9:16	9:31
	8:40	8:55	9:13	9:20	9:30	9:36	9:51
	9:00	9:15	9:33	9:40	9:50	9:56	10:11
	9:20	9:35	9:53	10:00	10:10	10:16	10:31
	9:40	9:55	10:13	10:20	10:30	10:36	10:51
	10:00	10:15	10:33	10:40	10:50	10:56	11:11
	10:20	10:35	10:53	11:00	11:10	11:16	11:31
	10:40	10:55	11:13	11:20	11:30	11:36	11:51
	11:00	11:15	11:33	11:40	11:50	11:56	12:11
P.M.	11:20	11:35	11:53	12:00	12:10	12:16	12:31
	11:40	11:55	12:13	12:20	12:30	12:36	12:51
	12:00	12:15	12:33	12:40	12:50	12:56	1:11
	12:20	12:35	12:53	1:00	1:10	1:16	1:31
	12:40	12:55	1:13	1:20	1:30	1:36	1:51
	1:00	1:15	1:33	1:40	1:50	1:56	2:11
	1:20	1:35	1:53	2:00	2:10	2:16	2:31
	1:40	1:55	2:13	2:20	2:30	2:36	2:51
	2:00	2:15	2:33	2:40	2:50	2:56	3:11
	2:20	2:35	2:53	3:00	3:10	3:16	3:31
	2:40	2:55	3:13	3:20	3:30	3:36	3:51
	3:00	3:15	3:33	3:40	3:50	3:56	4:11
	3:20	3:35	3:53	4:00	4:10	4:16	4:31
	3:40	3:55	4:13	4:20	4:30	4:36	4:51
	4:00	4:15	4:33	4:40	4:50	4:56	5:11
	4:20	4:35	4:53	5:00	5:10	5:16	5:31
	4:40	4:55	5:13	5:20	5:30	5:36	5:51
	5:00	5:15	5:33	5:40	5:50	5:56	6:11
	5:20	5:35	5:53	6:00	6:10	6:16	6:31
	5:40	5:55	6:13	6:20	6:30	6:36	6:51
	6:00	6:15	6:33	6:40	6:50	6:56	7:11*
	6:20	6:35	6:53	7:00	7:08	7:13	7:25
	6:40	6:55	7:13*	---	---	---	---
	7:00	7:10	7:25	7:30	7:38	7:43	7:55
	7:30	7:40	7:55	8:00	8:08	8:13	8:25
	8:00	8:10	8:25	8:30	8:38	8:43	8:55
	8:30	8:40	8:55	9:00	9:08	9:13	9:25*
	9:00	9:10	9:25	9:30	9:38	9:43	9:55
	10:00	10:10	10:25	10:30	10:38*	---	---

♿ Lift Equipped/Accessible Each Trip.
 * - Out of service on arrival.

IMPORTANT INFORMATION AT A GLANCE

CCRTA Administrative Offices
 602 North Staples Street
 Corpus Christi, Texas 78401
 361.289.2712 FAX 361.884.8101
 Mon-Fri 8am-5pm

CCRTA Customer Service Center
 602 North Staples Street
 Corpus Christi, Texas 78401
 361.883.2287 FAX 361.883.1983
 Mon-Fri 7am-6pm

Hearing/Speech Impaired call 7-1-1 to set up a Texas Relay Call.

The CCRTA Rideline (Automated Telephone)
 361.289.2600

B-Line Paratransit Services
 Scheduling 361.289.5881

Vanpool
 1-800-VAN-4-WORK
 www.ccrta.org

Holiday & Sunday Service

The CCRTA operates a reduced level of service (sometimes no service) on certain holidays. Please call the CCRTA RideLine or watch for postings on buses for more information.

Enjoy unlimited rides with a CCRTA Bus Pass. For more information regarding passes call 361.883.2287. Mon-Fri 7:00-6:00pm



ROUTE EVALUATION FORM

Operator # _____

Bus # _____

Route# _____ Bus Stop# _____ Weather: Hot Cold Rain

What time was the bus scheduled to arrive? _____ a.m. p.m. What time did the bus arrive? _____ a.m. p.m.

1. Were you greeted when you boarded the bus? Yes No If no, comment: _____

2. Did you witness if the driver was helpful if a rider needed assistance? Yes No If no, comment: _____

3. Was the operator dressed professionally? Yes No If no, comments on appearance of driver: _____

4. Were the audible ADA announcements in a loud enough tone to be heard? Yes No If no, comment: _____

5. Was the quality of your ride satisfactory? Excellent Good Fair Needs Improvement

Comment: _____

6. Did the air conditioning, or heating, meet your comfort needs? Yes No If no, comment: _____

7. Did the wheelchair ramp function adequately if it was used? Yes No If no, comment: _____

8. Is the head sign in the front of the bus legible and does it display the correct route information for you to identify your specific route and bus? Yes No If no, comments: _____

9. Was the bus clean, were the windows clean and clear? Yes No If no, comment: _____

10. Did you use the TransLoc/MOBI system? If you used the system, did it work to your satisfaction? Yes No

Comment: _____

11. Did you experience any noise made by the bus that was excessive or discomforting? Yes No

If yes, comment: _____

12. Did the stop request signal device properly function for you? Yes No If no, comment: _____

13. Did you experience any issues with the doors upon entering or exiting the vehicle? Yes No

If yes, what issues? _____

14. Did the vehicle break down, or exhibit any performance issues, or experience a delay? Yes No NA

If yes, what issues, comment: _____

15. Did the kneel system work satisfactorily in lowering the bus entrance? Yes No If no, comment: _____

16. On rainy days did you notice or experience any water leakage issues on the interior of the bus? Yes No NA

If yes, comment: _____

17. Did you see any bus stops during your trip that are in need of repair? Yes No

If yes, comment: _____

18. Where did you exit the bus, Bus Stop # _____ Time: _____ a.m. p.m.

Please enter any other comments you may have below or on the back of this form:

Rider Name: _____ Date: _____